



Goodwill Industries of Middle Tennessee, Inc.

Community Resources Information Handbook

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Community Centers

Community centers have family resource services that can provide and/or direct you to agencies for housing, budgeting, food, training, and employment services.

Westwood Community Center

3 Westwood Gardens Dr.
Jackson, TN. 38305
(731) 425-8370

South Jackson Community Center

412 Bolivar Highway
Jackson, TN. 38301
(731) 425-8614

Bemis Community Center

12 N. Missouri St.
Jackson, TN 38301
(731) 425-8360

Bennett Community Center

96 O'Neal Street
Jackson, TN 38305
(731) 425-8365

Counseling Services

Agencies that can provide support for family or individual problems, chemical dependency and/or mental health services

ADHD Clinic

25 Security Drive
Jackson, TN. 38305
(731) 660-2850

Julia Austin LCSW

150 Charles Meade Drive
Jackson, TN. 38305
(731) 512-0634

Life-Skill Solutions Counseling

25 Security Drive
Jackson, TN. 38305
(731) 668-1123

Professional Health Service

233 Oil Well Road
Jackson, TN. 38305
(731) 660-8467

Women's Resources and Rape Assistance

Jackson, TN. 38305
(731) 668-0411

Aspell Recovery Center

Affiliates in Counseling & Psychology

331 N. Highland Ave.
Jackson, TN 38305
(731) 427-7238

Montgomery Hall

582 East College Street
(731) 423-4434

135 Stonebridge Blvd.
Jackson TN. 38305
(731) 668-3740

Angela Doyle LCSW

36 Sandstone Circle
Jackson, TN. 38305
(731) 664-9146

James J Jones

378 Carriage House Drive
Jackson, TN. 38305
(731) 664-1922

Pathways Behavioral Health

238 Summer Drive
Jackson, TN. 38305

(731) 541-8200

Veldon Reedy LCSW
378 Carriage House Drive
Jackson, TN. 38305
(731) 664-6222

Birth Choice Resource Center
391 Wallace Road
Jackson, TN. 38305
(731) 664-8443

JACO
900 E. Chester
Jackson, TN. 38301
(731) 423-3653

Youth Villages
24 Weatherford Square
Jackson, TN. 38305
(731) 660-6760

ADULT EDUCATION

Reading, Writing, Learning English, GED, and other High School programs

TN Technology Center
2468 Technology Center Dr.
Jackson, TN 38301
(731) 424-0691

Jackson State Community College
2046 N. Parkway
Jackson, TN 38301
(731) 425-2633

Children Youth & Services

Programs specifically designed to serve the youth and families

Birth Choice Resource Center
391 Wallace Road
Jackson, TN. 38305
(731) 664-8443

Boys & Girls Club
832 Lexington Ave.
Jackson, TN. 38305
(731) 423-0627

YMCA
1481 Campbell St.
Jackson, TN. 38305
(731) 988-5437

Agencies for Persons with Disabilities

Tennessee Division of Rehabilitation Services
225 Martin Luther King Dr.
Jackson, TN 38305
(731) 423-5620

The Star Center
1119 Old Humboldt Road
Jackson, TN. 38305
(731) 668-3888

Jackson Center for Independent Living
1981 Hollywood Dr.
Jackson, TN. 38301
(731) 668-2221

Transportation

Jackson Transit Authority
241 E. Deaderick St.
Jackson, TN 38305
BUS SCHEDULES – 423-0200

525 E. Main St.
Jackson, TN 38305
(731)427-1233

Southwest Human Resource Agency

Services for Seniors

Senior Services
27 Conrad Dr.
Jackson, TN 38305
(731) 668-7134

How to Obtain SSI /SSDI

Social Security Administration
415 Cheyenne Dr.
Jackson, TN. 38305
(731) 660-3384

Shelters for Homeless

The Dream Center
49 Old Hickory Blvd.
Jackson, TN 38305

How to Obtain Childcare

Vouchers

1124 Whitehall St.
Jackson, TN.
(731)426-0873

Housing Information

Jackson Housing Authority
(How to obtain public subsidized housing)

Jackson, TN 38301
(731) 424-9840

Vital Statistics

How to obtain Birth Certificates
804 N. Parkway
Jackson, TN. 38305
(731)423-2030

How to Obtain Food Stamps

1124 Whitehall St.
Jackson, TN. 38301
(731) 426-0873

How to Obtain TennCare

1124 Whitehall St.
Jackson, TN.
(731)426-0873

RESOURCE LINE FOR ALL TYPES OF INFORMATION

(Includes information on how to get free help with income taxes)

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United Way

1341 N. Highland Ave.
Jackson, TN. 38301
(731) 422-1816

WHAT IS FIDELITY BONDING?

Insurance to protect employer against employee dishonesty covers any type of stealing: theft, forgery, larceny, and embezzlement in effect, a guarantee of worker job honesty incentive to the employer to hire an at-risk applicant unique tool for marketing applicants to employers.

DOES NOT cover "liability" due to poor workmanship, job injuries, work accidents, etc.

NOT a bail bond or court bond needed in adjudication

NOT a bond needed for self-employment (contract bond, license bond or performance bond)

WHY IS FIDELITY BONDING NEEDED FOR JOB PLACEMENT?

Employers view ex-offenders, welfare recipients and other at-risk job applicants as potentially untrustworthy workers, thereby, denying them job-hire insurance companies will not cover risky job applicants under commercial Fidelity Bonds purchased by employers to protect themselves against employee dishonesty anyone who has ever "committed a fraudulent or dishonest act" is deemed NOT BONDABLE by insurance companies, a situation leading to routine denial of employment opportunities for such persons being NOT BONDABLE is a significant barrier to employment possessed by the hardest-to-place job applicants; this barrier can be eliminated by only the Federal Bonding Program job bonding enables employer to "obtain worker skills without taking risk" persons who are NOT BONDABLE can ultimately become commercially BONDABLE for life by demonstrating job honesty during the 6 months of bond coverage under the Federal Bonding Program (such commercial bonding will be made available by the TRAVELERS insurance Company.)

WHO IS ELIGIBLE FOR BONDING SERVICES?

Any at-risk job applicant is eligible for bonding services, including: ex-offenders, ex-addicts (alcohol and/or drugs), welfare recipients and other persons having poor credit, poor youth who lack a work history, individuals dishonorably discharged from the military, and others anyone who cannot secure employment without bonding all persons bonded must meet the legal working age set by the State in which the job exists self-employed persons are NOT ELIGIBLE for bonding services (bondee must be an employee who earns wages with Federal taxes automatically deducted from paycheck) bonds can be issued to cover already employed worker who needs bonding in order to (a) prevent being laid off, or (b) secure a promotion to a new job at the company bonding coverage can apply to any job at any employer in any State

HOW CAN BONDS BE ACCESSED UNDER THE FEDERAL BONDING PROGRAM?

Any agency is now eligible to deliver bonding services under the Federal Bonding Program; for many years bonding services were almost exclusively delivered by the State Employment Service all agencies issuing Fidelity Bonds must be "certified" to do so by the Federal Bonding Program the Fidelity Bonds issued to employers covering at-risk applicants are insurance policies of the TRAVELERS insurance co., made available exclusively to the Federal Bonding Program which is not duplicated by any other U.S. program bonds are issued instantly to be in effect the day that the applicant is scheduled to start work; the bonds are self-terminating (no termination paperwork needed), and the employer does not sign any papers in order to receive the bond free-of-charge the bond insurance issued ranges from \$5,000 to \$25,000 coverage for a 6-month period with no deductible amount (employer gets 100% insurance coverage); when this bond coverage expires, continued bond coverage can be purchased from TRAVELERS by the employer if the worker demonstrated job honesty under coverage provided by the Federal Bonding Program bond can be issued to the employer as soon as the applicant has a job offer with a date scheduled to start work

HAS BOND USE ACHIEVED SUCCESS AND RECOGNITION?

99% success rate for about 40,000 job placements expanded access to jobs, improved service delivery efficiency, effective employer incentive for job-hire, reduced offender re-incarceration, eliminates barrier to employment, generates tax payers and reduces tax users,

BONDING SERVICES USERS: Workforce Investment Act (WIA) System One-Stop Career Centers State Employment Service Offices Occupational Training Organizations Offender Placement Networks Welfare-to-Work Programs Youth Employment Demonstration Projects

FOR FURTHER INFORMATION CALL RON RUBBIN, PROGRAM DIRECTOR: 1-800-233-2258

How to Obtain Federal Bonding (local) TN Dept of Emp. Security
500 James Robertson Pkwy. Nashville, TN 37245
Contact Becky Brooks (615) 741-3780
(615) 741-6392 fax

WIC At-A-Glance (800) 342-5942

Population Served:

The WIC target populations are low-income, nutritionally at risk:

Pregnant women (through pregnancy and up to 6 weeks after birth or after pregnancy ends)

Breastfeeding women (up to infant's 1st birthday)

Non-breastfeeding postpartum women (up to 6 months after the birth of an infant or after pregnancy ends)

Infants (up to 1st birthday)

WIC serves 45 percent of all infants born in the United States

Children up to their 5th birthday

Benefits

The following benefits are provided to WIC participants:

Supplemental nutritious foods

Nutrition education and counseling at WIC clinics

Screening and referrals to other health, welfare and social services

Program Delivery

WIC is not an entitlement program as Congress does not set aside funds to allow every eligible individual to participate in the program. WIC is a Federal grant program for which Congress authorizes a specific amount of funds each year for the program. WIC is administered at the Federal level by

FNS administered by 90 WIC state agencies, through approximately 46,000 authorized retailers. WIC operates through 2,000 local agencies in 10,000 clinic sites, in 50 State health departments, 34 Indian Tribal Organizations, the District of Columbia, and five territories (Northern Mariana, American Samoa, Guam, Puerto Rico, and the Virgin Islands).

Examples of where WIC services are provided:

County health departments, Hospitals, Mobile clinics (vans), Community centers, Schools, Public housing sites, Migrant health centers and camps, Indian Health Service facilities.

In general, WIC is administered in each State or territory by State Health Departments or Indian Tribal Organizations (ITOs).

Who Gets WIC? To be eligible for the WIC Program, applicants must meet all of the following eligibility requirements: Categorical, Residential, Income, and Nutrition Risk

Contact the WIC State or local agency serving your area, to schedule an appointment. Applicants will be advised about what to bring to the WIC appointment to help determine eligibility.

Many of the State agencies listed provide a toll-free number for you to call and/or a website about the WIC Program operating in that area. (800) 342-5942

Length of Participation: WIC is a short-term program. Therefore, a participant will "graduate" at the end of one or more certification periods. A certification period is the length of time a WIC participant is eligible to receive benefits. Depending on whether the individual is pregnant, postpartum, breastfeeding, an infant, or a child, an eligible individual usually receives WIC benefits from 6 months to a year, at which time she/he must reapply.

Waiting List/Priority System: Sometimes WIC agencies do not have enough money to serve everyone who needs WIC or calls to apply. When this happens, WIC agencies must keep a list, called a waiting list, of individuals who want to apply and are likely to be served. WIC agencies then use a special system, called a Priority System, to determine who will get WIC benefits first when more people can be served. The purpose of the priority system is to make sure that WIC services and benefits are provided first to participants with the most serious health conditions such as anemia (low blood levels), underweight, history of problems during pregnancy.

Moving: WIC participants who move from one area or State to another are placed at the top of a waiting list when they move and are also served first when the WIC agency can serve more individuals. Before a participant moves, they should tell the WIC office. In most cases, WIC staff will give the participant a special card which proves that the individual participated in the WIC Program.

How to get Driver's License Reinstated

Answer: There are five ways to contact us for this information:

Go online to www.tennesseeanytime.org/reindl then click the option to "Restore your Driving Privileges."

By telephone: 731-423-6622

(NOTE: Examiners are on duty Monday-Friday 8:00 a.m. to 4:30 p.m. Central time. However, information can be obtained 24 hrs a day 7 days a week through our automated system if you know your TN driver license number.)

Telecommunications for Deaf: 615-532-2281

You may visit the following offices Monday - Friday, 8:00 a.m. to 4:30 p.m. Central Standard Time.

TN Department of Safety Headquarters
1150 Foster Avenue
Nashville, TN 37249

TN Department of Safety Reinstatement Office
6348 Summer Ave.
Memphis, TN 38134

NOTE: There are eight (8) additional reinstatement offices throughout the state that process reinstatements by appointment only. You may call for information regarding days/hours of service. To obtain reinstatement requirements prior to visiting, you must call (615) 741-3954, or e-mail FinResp.Safety@state.tn.us. You may also go online to www.tennesseeanytime.org/tndlr/index. The Driver License stations cannot give requirements over the phone.

NOTE: Please allow two business days for an e-mail response.

By writing:

Tennessee Department of Safety
Financial Responsibility Division
P.O. Box 945
Nashville, TN 37202

If you send your written request by overnight mail, please use the following address:

Tennessee Department of Safety
Financial Responsibility Division
1150 Foster Ave
Nashville, TN 37249

Please note, all overnight deliveries are handled on a "first come, first served" basis with all other incoming mail.

NOTE: Please allow two weeks for a written response.

By e-mailing FinResp.Safety@state.tn.us.

NOTE: Please allow two business days for an e-mail response.

When contacting us, be sure to include the following information:

Full name, and any other names used (maiden, married, etc.)

Date of birth

Driver license number (if known)

Social Security Number (if known)

Current mailing address

Reason for cancellation, suspension, revocation (if known)

Daytime phone number

NOTE: Please allow two weeks for a written response.